PLEASE BE ADVISED: HUDSON COUNTY FAMILY SERVICES TO GO NEARLY ALL VIRTUAL-SERVICE TOMORROW APRIL 7th

Effective today, Monday, April 6th, the Department of Family Services offices at 257 Cornelison Avenue, Jersey City, and at Hudson County Community College on 48th Street in Union City, will be closed to the public. To apply for benefits, visit www.NJHelps.org. To speak to a caseworker, call 201-420-3000. The public may deliver any document to a secure drop box outside of the entrances that will be clearly marked by signs.

Although Hudson County Department of Family Services is temporarily closed to the public until further notice, agency business is still being conducted. You do not need to come into the office to apply, renew or provide documentation for benefits.

Those who need replacement EBT cards will be able to get them in person this Tuesday, April 7th the through Thursday April 9th. Only those needing EBT replacement cards will be allowed to enter the offices during this time.

Ensuring that benefits are delivered while these efforts to slow the spread of coronavirus are in place is a top priority, so a number of temporary changes have been put in place regarding social services that are administered at the County Division of Welfare.
We are encouraging county residents who want to apply for SNAP food assistance, cash assistance under the Work First New Jersey program or Family Care Medicaid to do so online at NJHelps.org. During this public health crisis, interviews will be conducted by phone, so you do not need to come into our offices to apply for benefits.

Work First New Jersey cash assistance recipients who were due for redetermination April 1st or May 1st will automatically get a 60-day extension. You do not need to come into the office.

SNAP food assistance recipients, if your case was due to be re-certified for April 1st or May 1st your case will not be closed. You will receive your benefits on your regularly scheduled day. Your case will be re-certified at some point in the future once this public health crisis has settled. In the meantime, you will continue to receive SNAP benefits.

If you are a SNAP food assistance or a Work First New Jersey cash assistance recipient, you are not required to attend your work activity, unless you want to, and the program is operating. This includes people who are applying for Work First New Jersey General Assistance and are in a work activity for 28 days while their application is being reviewed. No penalty will be assessed to you if you do not attend your work activity.

All emergency assistance recipients will automatically have their emergency benefits extended through April 30, 2020.

Family Care medical assistance recipients, if your case is due to be redetermined for March or April and you were unable to get your paperwork in or complete your redetermination application, your case will not be closed. You will continue to be covered under your current health plan. Your case will be re-
evaluated in the future after the current public health crisis passes.